



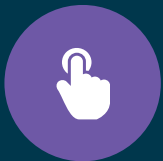
# Enhancing Hotel Staff Safety with HaloSOS Wearable Technology Case Study

where security meets discretion and speed

## Problem

In the United States alone, housekeepers enter hotel rooms unaccompanied over 2 billion times each year. This essential task predominantly falls on women, who often find themselves isolated within the rooms they clean, disconnected from the bustling corridors of the hotel.

## Key metrics



Fast & Reliable

100%

of alerts delivered in sub 5 seconds



Room by Room

99.5%

Room Level Accuracy

## SOLUTION

Recognizing the need to prioritize workplace safety and comply with brand standards, the Vice President of a prominent independent hotel management company turned to HaloSOS, an innovative technology solution, to enhance safety measures across their organization.

Renowned for their acclaimed hotel brands and a strong commitment to staff well-being, the company made the decision to implement HaloSOS in 2022.

HaloSOS offers a range of safety features, including real-time location tracking, which verifies the employee's position when an alert is triggered. It continues to monitor their movements within or outside the building during the incident.

Moreover, the system provides mass alerting capability, enabling hotel management to send messages and communicate with all employees simultaneously.

## INCIDENT AND RESULT

In December 2022, a harrowing incident unfolded when one of the hotel associates found herself working alone as an assailant forcibly entered the room she was cleaning, swiftly shutting the door behind him. The attacker proceeded to physically assault her.

Reacting promptly, the associate pressed the alert button on her HaloSOS wearable device. The device vibrated and displayed a yellow alert, confirming that the distress signal had been sent. Sensing the activation of the alert, the assailant hastily fled the scene.

Meanwhile, the management team received instantaneous notifications of the attack on their mobile devices, enabling them to respond swiftly. Thanks to the effectiveness of the HaloSOS system, the associate was spared from a severe assault or worse.

The General Manager of the property acknowledged that the system had already proven its worth.

### Benefit One

1

One of the primary benefits of HaloSOS stems from its clever wearable technology. This device boasts a range of intelligent functions and can adjust to meet the changing requirements of any enterprise.

### Benefit Two

2

In the case of a significant emergency, such as a fire or an active shooter situation, you have the capability to promptly inform your team about the incident as it unfolds. You can swiftly ascertain the location of all team members, whether they are inside or outside, ensuring their safety, and enabling you to effectively oversee the situation for improved outcomes.

### Benefit Three

3

Our extensively tested and human-centered approach offers peace of mind to team members during safety incidents, while also guaranteeing adherence to brand guidelines. Whether confronted with an aggressive attacker, a health emergency, or any personal danger, they can trust that assistance is swiftly on its way. As the hospitality industry moves forward, the future of hotels is on your wrist.



where security meets discretion and speed



Protecting people wherever they are.



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